Child & Youth Resilience Strategy Map

STRATEGIES - ACTIONS

- Provide opportunities and access for families
- Observe and respond to early warning signs
- Build skills and competencies in parents & caregivers and children & youth
- Further the social and emotional development of children and families
- Make community connections

OBJECTIVES

- Families have access to concrete supports when they need them most
- More parents and caregivers have knowledge of child development and parenting best-practices
- Children enter kindergarten ready to learn
- Individuals and families have strengths to positively meet the challenges of life
- Community networks offer social connections, meaningful collaboration, common learning, and shared leadership

GOALS

- Families are economically stable
- Increase protective factors and reduce risk factors in individuals and families
- Improve school outcomes for children and youth
- Individuals and families have strengths to positively meet the challenges of life
- Community networks offer social connections, meaningful collaboration, common learning, and shared leadership

VISION

- So that
- We live in a community where all children of all cultures are healthy, safe, valued and successful
Clinical/Emergency Care Strategy Map

STRATEGIES - ACTIONS

- Educate consumers on the appropriate health care settings for routine, urgent and emergency care
- Improve health literacy to promote healthier lifestyles, including practice of preventative care
- Promote health education about diet, active living and well-being in schools (K-12), educating and influencing people to make better health choices
- Promote targeted, professional and public interventions, to address deficiencies in current access to preventive and other health services, focusing on smoking cessation, adult obesity, STD infection rates, diabetic screening and mammography screening
- Expand access to and participation in self-management programs*
- Promote availability of ease of access tools for clinical providers which improves data sharing among a variety of health care settings
- Increase communications related to emergency response expectations among providers and public health (e.g. multi-casualty; pandemic outbreaks, etc.)
- Increase collaboration related to communicable disease control between providers and public health, including immunizations and early notification of reportable conditions
- Improve the provider network for outpatient, crisis and peer support of behavioral health sciences to ensure a greater diversity of contractors who can deliver an integrated, evidence-based model** and community oriented services to divert and transition patients from ED’s, jails, and homelessness
- Create a secure assessment facility for mentally ill persons who are interacting with law enforcement
- Succession Planning: Identify number of retiring providers; Estimate need per population growth; Recruit, train and replace needed numbers of providers
- Support strategies to sustain access to free or reduced cost basic health services from safety net providers for the uninsured or underinsured individuals
- Increase payment rates for primary care and behavioral health care with the county/state. **Includes behavioral health parity in all Healthy Plans
- Expand opportunities to enroll eligible individuals using Washington Health Benefit Exchange (WAHBE) Program
- Encourage transition to value based reimbursement models
- Decrease utilization of jails as our primary mental health treatment center
- Improve access to mental health services for all, but especially for low and moderate income persons
- Provide on-site services to shelters, permanent support and transitional housing sites including SNFs, Adult Family Homes, etc.

OBJECTIVES

- Educate and influence people to make better health choices
- Increase use of proven evidence based treatments and services; Increase public health’s awareness and self-care
- Promote appropriate resource utilization
- Integration including in emergency and disaster response services across all community providers including public health, mental health, clinical service delivery and its various disciplines and their institutions
- Maximize insurance coverage
- Maintain “safety net” services
- Assure adequate supply and distribution of health care*** providers
- Increase capacity of and access to behavioral health services in the community including the criminal justice system, homeless, military, LGBT and non-English speaking residents

GOALS

- Integration of care: medical, behavioral and public health
- Learn to live a healthy life and take care of yourself
- Increase access to appropriate medical, behavioral and public health
- Reduce disparities in health outcomes among the various demographic groups of county residents
- Maximize value of health care spending

VISION

More people live longer, healthier lives because they take care of themselves and received right care at the right place at the right time

* i.e. Stanford Chronic Disease Self-Management Program
** i.e. Recovery and Resiliency Model
*** To include all 27 types of health care providers to be listed here

DRAFT - Current as of August 2014
**Community Design Strategy Map**

**GOALS**

TT Housing Action Team Strategy

So that

**OBJECTIVES**

Increase mix of uses near housing

Measure: Market trends for housing in walkable environments... e.g., near transit, trails, etc.

Increase housing density near commercial services and other destinations

Measure: Proportion of new development occurring in location-efficient settings (see key measure to the right)

Affordability is increased by proximity of services, etc.

**STRATEGIES - ACTIONS**

Plan for more active corridors and districts

Carry Out Urban Corridors Strategy & Sust. Thurston
- Capitol Boulevard
- Brewery District
- Woodland District

Increase availability of neighborhoods parks and other supports
- Local matching grants

Improve street design
- Build ‘complete streets’

Increase extent of trails and pathways

Sustain Safe Routes to School (SRTS) programs
- Continue county-wide efforts

Promote use (Education & Encouragement)

Align development codes

Improve Places

Measure: Proportion of new development occurring in location-efficient settings (see key measure to the right)

So that

Create safe, convenient and abundant opportunities for physical activity

People are physically active in our daily lives

**VISION**

Key Measures: (Community Indicators)

- # of multi-use trail miles
- Proportion of new development that is built within ¼ mile of an activity center

Use of trails and other walkable places increases

Measure: Healthy Youth Survey physical activity data

Resident support for using active transportation

Being active is a community norm

Measures: Proportion of students within a walkable distance who walk to school/ SRTS Travel Tallies; Commute Trip Reduction mode splits; Vehicle Miles Traveled

Integrate public health and development planning

Measure: TBD

Align Codes with Healthy Development Plans

Measure: Proportion of new development meeting walkable design guidelines

So that

Residents have support for using active transportation

Measure: TBD – proportion of schools with SRTS program

So that

Residents are encouraged to walk/ bicycle/be active

Measure: TBD

So that

Increase convenience & safety of walking, biking and transit

Measure: TBD - measure of neighborhood/park improvement

Measure: Counts of use on current trails and other facilities

Measure: # of transit boardings

Measure: Trends in pedestrian, other non-motorized traffic safety

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**STRATEGIES - ACTIONS**

- Create supports to connect & encourage exchanges among groups, neighborhoods & networks: engage other Thurston Thrives action teams, promote community celebrations, increase social media/internet access, schools for community activities, etc.
- Better engage with & support rural & special needs communities: connect people with developmental disabilities, develop small community grant opportunities
- Connect community members & neighborhoods with resources & existing services: community symposium on 2-1-1, route 9-1-1 callers to appropriate services, create all-county group events calendar, Time Bank and service provider summit, etc.
- Coordinate, incentivize & market county-wide volunteer opportunities: establish incentive program, encourage workplace volunteer campaigns and recognition, etc.
- Improve volunteer management & attraction skills: build Volunteer Match program, Volunteer Manager monthly trainings, encourage and recognize donation drives and volunteerism, etc.
- Promote & celebrate pro-social activities
- Educate the community about decision-making & civic empowerment (target youth): Incentivize civic engagement in local decision-making: promote and support groups that work on civic engagement, such as 2020 Vision Olympia
- Foster participatory & other innovative governance:
- Encourage & support leadership & participation training: convene Social Labs; engage entire community in Thurston Thrives; develop compassion, leadership, and board development training programs,
- Better describe community conditions & what is being done about them: unified county-wide education & messaging about Thurston Thrives; map/highlight diversity of groups serving community
- Rapid prototyping of new ideas or innovations: support Social Labs-type projects such as GRuB and Compassionate Schools
- Create conditions & opportunities for collaborative decision-making

**OBJECTIVES**

- People can easily access available community resources (formal and informal) & get the support they need to connect or stay connected
- Community / civic organizations collaborate to deliver services
- High level of volunteerism - in non-profits, clubs and community activity
- High level of involvement in diverse pro-social activities (e.g. clubs, arts & music, etc.)
- High level of engagement and influence in local decision-making
- High level of leadership capacity - traditional and non-traditional leaders have the tools, training, and opportunities they need to engage others to address challenges collaboratively
- Culture of continual learning, experimentation and innovation

**GOALS**

- High level of civic & community engagement
- So that: All people are connected, supported and included
- So that: Diverse actions emerge from all parts of the community
- So that: High level of engagement and influence in local decision-making
- So that: People can easily access available community resources (formal and informal) & get the support they need to connect or stay connected

**VISION**

- We are a connected, trusting, and welcoming community that generates innovative, effective actions to build a healthy, thriving community.

**VALUES:**
- Inclusive
- Collaborative
- Trusting & trustworthy
- Proactive
- Innovative and creative
- Everyone is a leader

**DRAFT - Current as of August 2014**
Economy Strategy Map

**STRATEGIES - ACTIONS**

**Provide assistance to existing and emerging employers.**
- Recruit employers that create jobs
- Expand micro lending options
- Create an entrepreneur center

**Create and expand networks**
- Establish a single point of entry for families/employees in need of assistance
- Connect employers with networks to recruit & support employees

**Objectives**

**Employers expand their market reach**
- Measure: gross regional product and total exports

**Robust commercial industry clusters are created**
- Measure: total taxable sales

**Employees, employers, and entrepreneurs are linked to each other and the resources they need**
- Measure: # and diversity of networks
- Measure: presence of hub/portal to connect to networks

**Opportunities are expanded for everyone to build social and economic assets**
- Measure: household income and housing affordability

**Access to employment resources are improved (esp. for under skilled job seekers including the long-term unemployed)**
- Measure:

**Variety of living wage jobs; distribution of household income, poverty rates (for various populations)**

**Goals**

**More transformational jobs are created**
- So that
  - The number of people who are underemployed is reduced
  - The number of people who are “long-term unemployed” is reduced
  - Inter-generational poverty is reduced

**Everyone builds social and economic wealth**
- So that
  - Everyone has the capacity to get a job and advance their career

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**Vision**

People are economically secure; Poverty is rare

Measure: # of living wage jobs; distribution of household income, poverty rates (for various populations)

DRAFT - Current as of August 2014
Education Strategy Map

**STRATEGIES - ACTIONS**

1. **Integrate Student Support Systems**
   - So that The capacity of schools is increased
   - Measures: # and % of students served; # and types of support provided; # and % of students in early intervention; # and % of students in intensive intervention

2. **Engage Community as Partners with Schools**
   - So that Students get support they need to succeed
   - Measures: # and types of community partnerships; # and value of leveraged and new funding resources

3. **Implement Practices that Engage Students**
   - So that Students want to come to school
   - Measure: Attendance

**OBJECTIVES**

1. Students get support they need to succeed
   - So that Students have strong interpersonal & career skills
   - Measure: % CTE program completers

2. The capacity of schools is increased
   - So that Students are highly engaged
   - Measures: # and % of students: passing courses; participating in school/community activities; student engagement survey indicators; #, % and type of disciplinary sanctions; % of eligible youth who sign up for College Bound Scholarship

3. Engage Community as Partners with Schools
   - So that Supported students overcome barriers & meet state academic standards
   - Measures: 4th grade reading, 8th grade math, 9th grade early warning system indicators, Healthy Youth Survey risk factors, attachment to a caring adult

**GOALS**

1. Every child completes high school, earns a post-secondary credential, and has skills to find living wage employment

**VISION**

DRAFT - Current as of August 2014
Environment Strategy Map

**OBJECTIVES**

- Educate, Promote Cleaner Alternatives, Monitor, Regulate
- Adapt to & Mitigate Climate Change
- Protect and Restore Groundwater – Educate/Promote
- Monitor and Maintain Storm and Surface Water Quality – Educate/Promote
- Educate Public, Regulate and Ensure Compliance to Reduce Solid Waste
- Educate Public, Promote Alternatives, Regulate and Ensure Compliance on Hazardous Waste
- Monitor, Respond to Complaints, Train Staff, Educate Public about Vector-Borne Disease
- Educate and Conduct Outreach, Emergency Planning, Mitigation, Response

**STRATEGIES, ACTIONS & PARTNERS**

- Educate Public, Regulate and Ensure Compliance to Reduce Solid Waste
  - ORCAA, Cities, County, State and Federal Agencies
- Adapt to & Mitigate Climate Change
  - ORCAA, TCAT, Thurston County, EDC, PSE, Local Businesses, Other nonprofits, State and Federal Agencies
- Protect and Restore Groundwater – Educate/Promote
  - various activities (i.e. by Thurston County, local jurisdictions, LOTT, PUD, state agencies and others)
- Monitor and Maintain Storm and Surface Water Quality – Educate/Promote
  - various activities by Thurston County, local jurisdictions, LOTT, PUD & others
- Educate Public, Promote Alternatives, Regulate and Ensure Compliance on Hazardous Waste
  - Thurston County Public Works and partners
- Educate Public, Regulate and Ensure Compliance to Reduce Solid Waste
  - Thurston County Public Works and partners
- Monitor, Respond to Complaints, Train Staff, Educate Public about Vector-Borne Disease
- Educate and Conduct Outreach, Emergency Planning, Mitigation, Response

**GOALS**

- Reduce common air pollutants in indoor and outdoor air.
- Prepare for & adapt to climate change
- Reduce climate changing emissions
- Reduce waste to the minimum – Promote safer ways to do things
- Keep air clean and climate stable
- Keep water clean and restore water resources

**MEASURES**

- Air quality levels (O₃, Particulate (PM), etc)
- Building code changes; preparations for heat waves
- GHG emissions (CO₂, CH₄, N₂O, etc.)
- % of water systems in compliance
- % of participants in education sessions
- % of participants in education sessions
- % of jurisdictions w/65-10-0 stormH₂O std
- Accurate inventory of OSS
- % current OSS inspections
- Volume collected/participation rate per capita in various programs
- % of sol. waste facilities in compliance
- More harmful products are purchased and used.
- Maintain community capacity to deal with current and emerging sources of diseases
- Increase community resilience and capacity during a disaster and/or emergency

**VISION**

The environment of our community contributes to everyone’s health.
Housing for Health Strategy Map

STRATEGIES - ACTIONS

1. Implement RCW 84.14, the multi-family tax exemption, in target areas throughout Thurston County
2. Explore feasibility of a housing levy
3. Use public and private dollars to buy down development fees and impact fees
4. Revise density bonus and zoning for cluster housing
5. Engage neighborhood groups BEFORE the formal public hearing process for reszones
6. Provide voluntary condition assessment when offered with low/no-cost loans
7. Increase housing enforcement, specifically to run-down housing
8. Initiate program for rental efficiencies and improvements to be paid back through a utility tariff
9. Provide incentives to repurpose empty office spaces
10. Provide landlord insurance for high-risk renters
11. Implement renter and landlord education program (e.g. rental rating database, ready to rent curriculum, outreach packet, shared housing info)

OBJECTIVES

1. Implement tax structures that support increased affordability
2. Increase incentives for affordable housing construction that meets quality and safety standards
3. Maintain quality of construction and ongoing compliance with standards for habitation
4. Incentivize landlords to invest in efficiencies and improvement to existing properties and make it available for low-income renters
5. Increase available intensive case management services to high need tenants
6. Empower landlords and tenants with information, education and best practices for better housing choices
7. Increase incomes so that people can afford market housing prices

VISION

1. Increase high-density, well-designed, mixed-income housing
   - Measure: ↑ # of new or refurbished units for purchase or rent that are affordable for low income residents who are 80 percent or below average median wage. Target: 100 units/year
2. Increase stability for struggling homeowners, renters, and homeless people.
   - Measures:
     ↑ # of people staying in housing for 6 months or longer
     ↑ # of exits from homelessness to stable housing
     ↓ # of people returning to homelessness
     ↓ # unsheltered homeless people
   - Target: ????
3. Housing supports neighborhood stability, and people’s health and well-being.

GOALS

1. Connect homeless or imminently homeless people to short-term help within 24 hours
2. Stabilize housing for homeless or imminently homeless people within 30 days
3. Make sure supportive housing is available for those most vulnerable and who need intensive services

TEAM LEADS

Doug DeForest
Chris VanDalen/Trudy Soucoup
Theresa Slusher

DRAFT - Current as of August 2014

Best Practices, Monitor, Evaluate, and Adapt

THURSTON THRIVES!