

# 2017 ~ TCSO SUCCESSES

## January:

- Financial Services completed all fiscal year closing processes and met all deadlines. This task involves 18 different requirements for five funds/departments including; petty cash, A/P and A/R accruals, inventories, credit cards, new authorized signatures, accounting for operating and capital leases, and completing federal worksheets for 10 grants.
- Support Services secured a \$5,000 Homeland Security grant to train 14 Region 3 CIIT staff in Force Science.
- Five detectives completed FARO (high-precision 3D measurement and imaging) training and have implemented the technology.
- Social Media: TCSO currently has 14,100 Facebook followers (reaching an average of 20,000 people each post); 6,700 Twitter followers; and 1,450 Instagram followers.
- The agency assisted Lacey PD with two help to identify posters published on our Facebook page. Both people were identified within a few hours.
- The Thurston County Sheriff Mobile App was launched and has peaked at 2,300 downloads.
- The SWAT Team responded to three activations in January, including two within three days. All three missions were successful with no injuries and only minimal damage to equipment. All suspects were either taken into custody or identified for further investigation. The leadership and expertise of the team was outstanding on each mission!
- Field Operations staffing improved in January with the graduation of Deputies Derek Sanders and Evan Cofer from the BLEA. Deputies Isabelle Reddy and John Covais are now on solo patrol and Deputy Mark Stagner is doing well and enjoying the training at the Academy. We filled our last funded position with Lateral Deputy Joel Nault (Mason Co. SO) who started on February 16<sup>th</sup>. Congratulations to all on their accomplishments!
- The training facility at the FOB has been transformed thanks to the hard work of Sergeant Dave Claridge and other staff. It is a more functional area and is being utilized at all times of the day. Kudos to Sgt. Claridge for taking on this task and providing a great place for our personnel stay physically fit!

- Corrections Lieutenant Shawn Ball assisted WASPC with training and observation of our booking processes for future improvements to the statewide Jail Booking and Release System (JBRIS).

## **February:**

- Eight Corrections Deputies participated in the Corrections Sergeant Assessment Center. All did a good job and received favorable comments from the assessors.
- Corrections staff held a vacancy/recruitment meeting with subject matter experts to address and focus on filling Corrections Deputy vacancies. The meeting resulted in the creation of a temporary Corrections Recruiting position.
- Corrections Deputy Lindsey Watt was certified to be a CIT Peer Support Counselor.
- FSB submitted all Fiscal Year Closeout paperwork to Financial Services, closing out 2016.
- Chief Heidi Thomsen has been accepted into the Certified Governmental Financial Manager Program (CGFM). This is a professional certification issued by the Association of Government Accountants.
- Use of Social Media and our Facebook page helped solve the mystery of a trailer dumping case.
- Detectives made an arrest in the case of a Missing/Homicide case in Rainier.
- Detectives are working one-day a week at the Family Support Center to provide on-scene law enforcement services for victims of domestic violence.
- SECTOR upgrades were completed after the third integration updates were provided by WSP. Thanks to Pat Brown for her assistance in getting these upgrades completed in a timely manner.
- CNT has completed installation of equipment in a van that will be used by the team. They are now ready to negotiate within minutes of arrival at a scene. Great job by all the team members that helped with this task. CNT also welcomed Officers Roscoe Rollman (Tumwater PD) and Bev Reinhold (Lacey PD) to the team!

## March:

- Financial Services has developed a back-up system for payroll processing. Amy Lambert is currently training and will be processing LE payroll for the April 15<sup>th</sup> pay period.
- The following employees graduated from the Northwest Law Enforcement Command College: Lieutenants Tim Rudloff, Paul Counts and Kellie Guenzel, Sergeants Brian Cassidy, Roland Weiss, and Kevin Slease.
- The following employees attended and graduated from Guardian Officer Leadership Development (GOLD) training; Sergeants Glenn Siegler, Rod Ditrich, and Dave Claridge, SA Kaye Snyder, LAS Carol Anderson, and LA Lesa Pickett.
- SSB detective supervisors met regarding Amber Alert and Crisis Communication, to discuss ways to improve countywide multi-scale processes/response.
- Corrections Sergeant Chris Dhuyvetter was promoted to Lieutenant on March 1, 2017.
- Corrections Deputy Art Eilefson was reassigned to a temporary position serving as Corrections Recruitment Manager. He has been busy recruiting and giving potential candidates tours of the facility.
- Leadership Thurston County participants were provided a tour of the jail and a K9 demonstration on March 9<sup>th</sup>.
- Corrections Deputy Tamara Duncan was selected as the Employee of the Quarter. CD Duncan demonstrates initiative by identifying program issues and finding solutions for the betterment of the office. Congratulations!
- Chief Todd Thoma, Captains Jim Downing and George Eaton, and Sergeants Neil Hart and Teresa Becker attended a two-day Corrections Legal Seminar hosted by Lewis County SO. It was very relevant and useful training.
- Patrol Deputies Joel Nault and Derek Sanders successfully completed their Field Training and are on solo patrol. Congratulations!
- The SWAT team responded to three missions during March utilizing their skills, equipment, and training to successfully apprehend all suspects without injury.
- The SWAT Tactical Response Vehicle (TRV) was returned to service after repairs. It was a welcome sight and relieves us from borrowing armored vehicles from other agencies. Thanks to Fleet Services for their efforts to get it back in service.

## April:

- Financial Operations Assistant Holli Stewart continues to save the agency money. Staff made her aware of a medical transport and by enrolling the inmate into Medicaid it saved the agency nearly \$1,200.
- Detectives Ben Elkins, Mitch King, Frank Frawley, and Jamie Gallagher had cases featured on Washington's Most Wanted. In addition, Detectives Frawley and Elkins were interviewed for cases to be featured on a National Cold Case Crime Show.
- Personnel responded along with multiple local agencies to a bomb threat at Pleasant Glade Elementary on April 14, 2017. This included the first implementation of Crisis Communication via social media. The wanted flyer reached 89,392 people via Facebook alone. An outstanding job was done by all, with credit for the flyer to Detective Jamie Gallagher, and the great suspect sketch to Detective Mitch King.
- Deputy Mark Stagner graduated from the Basic Law Enforcement Academy on April 20<sup>th</sup> and is in his first phase of FTO training.
- SWAT had a successful mission on April 27, 2017 assisting Olympia PD with an arrest warrant of a suspect wanted on violent felony charges with a prior conviction for Attempted Murder.
- A new CAD code was designed to keep track of how many cases the Animal Cruelty Team (ACT) and deputies are responding to and enable them to check for historical data.
- Corrections Bureau welcomed new deputies Mitchell White and Matthew Gilbert.
- Corrections Deputies Tyler Graham and Patrick Robbins were promoted to Sergeant.
- A kickoff meeting was held with Telmate to discuss a project to use tablets in inmate housing areas so they can electronically submit kites and grievances.
- Corrections Deputy Marcello Cuellar graduated the Corrections Officer Academy.
- Corrections Deputies Matt Haenke, Lindsey Watt, and Bryan Jacobsen participated in the Spartan Sprint fundraiser for Pope's Kids Place in Lewis County. The team raised \$500 through donations and t-shirt sales.
- Corrections Deputy Matt Haenke was selected as Employee of the Quarter. His positive attitude and willingness to accept any assignment earned him this recognition. Congratulations!

## May:

- The following staff completed the County Manager & Supervisor Development Series Training: FOS Laura Scott, SA Kaye Snyder, LA Lesa Pickett, and LAS Carol Anderson.
- The Prepaid Release Card System testing is close to completion thanks to the efforts of SA Pat Brown, FOA Amy Lambert, Lieutenant Andre Muldrew, Corrections Staff.
- Four posts on Facebook during the big storm advising of “live wires down” went viral and reached 265,828 people.
- FOB hosted a display and K9 demonstration as part of “Take Our Daughters and Sons to Work Day.” Check out the slideshow on the Sharepoint Homepage: <http://home/happenings/slideshows/2017-05-18-Take-Children-to-Work-Day/index.htm>
- CERT deployed on May 1<sup>st</sup> to support Olympia PD with unrest in downtown Olympia.
- Sergeants Dave Claridge and Brian Cassidy successfully negotiated with a barricaded/suicidal subject to surrender after over 7 hours of negotiation. Excellent use of their skills and teamwork by all involved.
- Corrections Bureau welcomed new deputies Tyler Hendershot, Mat Collins, Vidal Zamora-Andres, and Carissa Krumpols, as well as new Corrections Technician Kimberly Fitzsimmons.
- Corrections staff hosted a tour of our new jail for Cowlitz County jail staff and Director Marin Fox. Their mission was to expose their staff to other jails and broaden perspectives of the profession. They asked good questions and are part of our efforts to network with other jails in our region.
- The Telmate tablet installation and implementation project was completed on May 23, 2017.
- The kick-off meeting with VRJS Consulting was held on May 31, 2017. Mr. Jim Robertson made his first site visit to start the staffing analysis of the Corrections Bureau.

## June:

The following achievements were highlighted at the monthly Advanced Management Meeting (AMM):

- Financial Services in partnership with the Corrections Bureau successfully implemented the Prepaid Release Card System.
- FSB underwent a State Auditor's annual review and successfully addressed all their questions.
- FSB completed successful testing of the new MUNIS Contract Module – kudos to Sharon Brown!
- Improvements to the background process led to hiring of two Patrol Deputies, two Corrections Deputies, and one Legal Assistant during June.
- The Records Section worked diligently to reduce the digital que (reports waiting for import to RMS) from over 600 to near 200, in addition to training a new Legal Assistant in June.
- Detective George Oplinger worked a successful Fraud Operation with Lacey PD and the Postal Inspector.
- TCSO personnel did an outstanding job assisting The Evergreen State College (TESC) Police Services and WSP with numerous incidents at the college campus including threats, security, and civil unrest. Members of the agency acted professionally and demonstrated great teamwork!
- SWAT had three successful missions at four locations and assisted two local jurisdictions. Great job!
- The Dive Rescue Team assisted Grays Harbor Sheriff's Office with a homicide evidence search; and assisted Ocean Shores PD with a search and eventual body recovery of a drowning victim. Excellent work by the team!
- Corrections Deputies Yvonne Edwards and Jenean Binschus were selected as Field Training Officers. Congratulations!
- June 2, 2017 personnel participated in the 11 mile Special Olympics Law Enforcement Torch Run. TCSO staff who took part include: CD's Jenean Binschus and Corey Luck, Sergeant Ruben Mancillas, Undersheriff Tim Braniff, Sheriff John Snaza, and Thurston County Coordinator Deputy Carrie Nastansky. Thanks for representing TCSO in this special event.

- Chief Todd Thoma along with Shannon Slack and Nurse Mary Feist of Healthcare Delivery Systems (HDS) attended Jail Medical Training at WASPC.
- Corrections Captain Jim Downing graduated from Leadership Thurston County on June 14, 2017.
- Corrections Deputies Mitchell White, Taylor Hendershot, and Carissa Krumpols graduated from the Corrections Academy. CD Carissa Krumpols received honors for top overall. Congratulations to all!
- The Corrections Bureau welcomed new Corrections Deputies Daniel Meyer and Nathan Snyder and granted personnel transfers including CT Drew Seiffert to Corrections Deputy and CD Tami Duncan to Corrections Technician.

### **July:**

- The Financial Services Bureau successfully posted RFPs (Request for Proposal) to provide medical services to the jail and a new timekeeping system for the agency.
- The debit card system for returning funds when an inmate is released was rolled out and has gone very smooth. A total of 153 cards have been issued in July and August, thus reducing the instances of fraud.
- Support Services collaborated with Central Services to find added room to meet our evidence storage needs.
- Deputy Bryan Goheen was selected as the new Evidence Detective. He will transfer on December 1, 2017.
- Detectives continued their success with deployment of the bait program.
- The Services Division (Civil) staff continued their efforts to cross-train for each position to ensure each unit has a back-up system to support managing the workload.
- On July 19, 2017, 12 inmates graduated the Chemical Dependency Program.
- The Corrections Bureau now has the availability of Naloxone/Narcan within the jail. The nasal spray is used to counteract the effects of a heroin or opioid overdose.
- On July 26, 2017, 22 inmates graduated from the Life Skills Program.

## August:

- On August 3, 2017, Corrections Deputy Avery Stegall was presented the Bowling Awards Trophy for his team winning the Big Brothers Big Sisters Bowl For Kids Sake in April.
- On August 7, 2017, Chiefs Todd Thoma, Dave Pearsall, and Captain George Eaton participated in the Law Enforcement Recognition of Southwest Washington (LEASW) Charity Golf Tournament at Indian Summer.
- Olympia Optometrist, Dr. Levi Zurcher, graciously agreed to donate his time to complete eye examinations for inmates identified by the Office of Public Defense that need to obtain prescription glasses to assist with reading court documents.
- August 7-16, 2017, Corrections Deputy Jack House participated in the 2017 World Police and Fire Games, where he earned a bronze medal in the track and field decathlon (10 events in 2 days). The games were held at the Los Angeles Coliseum and drew over 10,000 athletes from around the world. Deputy House looks forward to participating in the 2019 games being held in Chengdu, China.
- August 14 -16, 2017, VRJS Consultants working on the design of the Jail's Flex Unit conducted staff interviews and observations in various areas of facility.
- FOB staff did an outstanding job at the Thurston County Fair in all areas: Parking (Explorers), TCSO Booth (CSU), and General Security (Deputies and Reserve Deputies). There were only a couple of minor incidents that were quickly resolved. Great job to all staff!
- The Background Unit in ISD and CD Arthur Eilefson have done a great job at moving applicants more quickly through the hiring process and providing the candidates a direct contact with our agency. Thanks to CD Eilefson and the entire Background Unit!
- All Detectives in SSB have been issued tablets to use as their primary computer.
- Deputy Chris Packard was selected to fill the detective position on the Thurston County Narcotics Task Force (TNT).
- ISD staff have started filming for a series of recruitment videos for the agency.
- Support Services Bureau launched a Detective Mentorship Program.
- The pre-paid card release system continues to be a great success as 261 cards were issued during July.



- Chief Heidi Thomsen successfully passed her first exam as part of her Certified Government Financial Manager (CGFM) certification. She must pass three exams to receive this distinguished professional certification that demonstrates competency in government accounting, auditing, financial reporting, internal controls, and budgeting.

## **September:**

- On September 8, 2017, Chief Todd Thoma facilitated the bi-yearly Western Washington Jail Managers meeting.
- Corrections Lieutenant Deborah Thompson assisted in a fundraiser through PacMountain for the collection of funds for ID's, bus passes, food handler permits and work clothing for County treatment program participants.
- Corrections Lieutenants Shawn Ball and Stephanie Klein received their Trilogy Awards for completion of the FBI-LEEDA Leadership Training classes.
- Corrections Deputy Scott Williams and his wife Maria spearheaded a project through the Badge to Badge organization on behalf of the Thurston County Sheriff's Office to support a law enforcement family affected by the hurricane in Houston. As an agency we collected and sent over \$1,700 in cash and gift cards, household goods, clothing, and toys to the Trujillo family.
- Deputy Michael Shipley successfully completed his Field Training Program and has been released to solo patrol duties, congratulations Michael!
- Deputies assisted The Evergreen State College with overtime details to increase their police presence during the prior and first week of the opening of school. No notable circumstances arose.
- On September 12, 2017, a 14 year-old girl went missing on her way home from school. Resources were deployed, including posts on Facebook and social media. The girl was located within five hours by a citizen who saw the post and went out to help with the search. The use of social media resulted in over 139,000 likes and shares. This was a great demonstration of how using these valuable tools helped bring our community together to protect children.
- The Firearms Section successfully implemented a new procedure for revoking CPLs. We effectively recovered a CPL and an unknown firearm that was owned by the person was successfully transferred to someone else.
- A new procedure was implemented for tracking and holding accountable people who attempt to purchase firearms and are denied. During the last week of

September there were four Thurston county residents denied when they tried to purchase firearms.

- Sergeant Brian Cassidy participated on a panel at the LOTT/WET Science Center on homelessness. The panel consisted of members from the Olympia City Council, Tumwater School District, State Department of Revenue, and Quixote Village. The event was hosted by The Evergreen State College – Master of Public Administration Program. The audience included 60 freshman entering TESC and was part of the orientation for new students. It was a huge success interacting with the students and other panel members.

### **October:**

- On October 5, 2017, Corrections Deputies Nathan Snyder, Jeff Phillips, and Danny Meyer graduated the Corrections Officer Academy. CD Meyer was the class leader!
- On October 6, 2017, Corrections Sergeant Tyler Graham provided REACT Bandit Training to Clark County Corrections staff in preparation for a high security trial.
- Gold Training Class #6 graduated on Friday, October 12, 2017. TCSO personnel graduating include: Corrections Sergeants Tammie Stewart, Teresa Becker, and Teri Noble, Deputies Mike Brooks and Chris Kimball, and Legal Assistant Jill Zimbelman.
- Chief Todd Thoma and Lieutenant Shawn Ball participated in the first Criminal Justice Training Commission's Advisory Committee.
- The Chemical Dependency Program (CDP) had 16 people graduate the program on October 18, 2017.
- Corrections Deputy Robert Jacobsen was selected as the Corrections Bureau Employee of the Quarter for the 3<sup>rd</sup> Quarter 2017.
- Corrections Sergeant Tyler Graham was selected to be the next TAC Officer for the Washington State Criminal Justice Training Commission. Tyler's dedication, commitment to training, and overall work ethic has made this opportunity available to him. Tyler will transition to this position on November 15, 2017.
- Financial Services continues to see success with the prepaid debit card implementation in the jail.
- Chief Heidi Thomsen completed the FBI Law Enforcement Executive Development Association (LEEDA) Supervisor, Command, and Executive Leadership Institutes training.

- Field Operations Bureau personnel participated in a considerable amount of training in October to include Firearms, EVOC, SWAT, DRT, CNT, K-9, and In-service. Personnel adjusted schedules as necessary to ensure minimum staffing was achieved, kudos to staff for stepping up to assist!
- Patrol moved into a new Southwest Office located at the main fire station on Sergeant Road in Rochester. Captain Phillips and Lieutenant Counts did a great job in making sure the move was seamless. Thank you!
- Sergeant Brian Cassidy joined the Bigs in Blue program. This is a new mentoring program with Big Brothers Big Sisters to connect youth with police to develop strong, trusting, lasting relationships and build bonds between law enforcement and the families they serve.
- Investigative Services Division staff facilitated Amber Alert training with local detectives from Lacey, Olympia and Tumwater.
- Lieutenant Tim Rudloff attended a Domestic Violence Conference event at the Chehalis Tribal Center.
- Several personnel attended and supported the Family Justice Center's "100 men who care" event to raise awareness about domestic violence in our community.

#### **November:**

- On November 7<sup>th</sup>, Corrections Deputy Art Eilefson gave a 90 minute tour of the Jail to 14 member of the Citizens Academy.
- The C.E.R.T. and S.W.A.T. Teams did an outstanding job in a coordinated effort to resolve a protest in downtown Olympia. These two teams were the "spearhead" of the event and were well prepared for any contingency. Fortunately the operation went smoothly with no issues and leadership was ready to adapt to any needs presented.
- The Financial Services Bureau has successfully reduced the number of checks written to inmates by half (avg. of 210 reduced to 95 per month) and placed \$52K on prepaid cards in the last five months. This is a significant reduction in fraud risk.
- Support Services Bureau staff participated on the Green Jade Incident Management Team. The Green Jade operation resulted in the confiscation of over 30,000 illegally grown marijuana plants, the seizure of multiple vehicles and houses, and the arrest of numerous suspects.

- The firearms unit processed 527 gun transfers during the month of November, which represents a new high mark. The average for 2017 has been 383 gun transfers per month.
- Sergeants Brian Cassidy and Carla Carter volunteered at the Providence Foundation Ladies Night Out event to sell raffle tickets. They successfully outsold the firefighters, spoiling their winning streak, and helped raise over \$1,900 for the Foundation.

### **December:**

- Support Services Bureau Detectives finished 2018 with an over 82% case closure/referral rate.
- The agency purchased a new evidence management system called Evidence on Q to replace our 10-year old system.
- Civil Deputy Rob Palecki has been matched with an 8-year old student at Southworth Elementary as part of the Big's in Blue, a mentoring program that connects youth with police through the Big Brothers big Sisters of America.
- Deputies Chris Schoenberg and Kimber Hunt graduated from the Basic Law Enforcement Academy on December 13, 2017. Deputy Schoenberg finished 2<sup>nd</sup> overall in the class and Deputy Hunt had the distinction of being one of the squad leaders.
- Sergeant Dave Claridge assumed his new position as the Administrative Sergeant and has quickly started to “clean house” within the Field Operations Bureau as it pertains to equipment, surplus, uniforms, and other items.
- The Financial Services Bureau has completed all the contract renewals for Corrections and Law Enforcement.
- Financial Services mailed 515 Dunning letters in an attempt to collect over \$325,034.86 in outstanding medical costs owed to the agency by former inmates from 2013.